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Information Disclosure Statement By Applicant

Applicant: Edward MOSELEY 10/086,270

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Filing Date:

Group: 2161

(Use Several Sheets if Necessary)

ry) February 28, 2002

U.S. Patent Documents

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Examiner						Sub-	Filing
Initial	No.	Patent No.	Date	Patentee	Class	class	Date
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Foreign Patent or Published Foreign Patent Application

Examiner		Document	Publication	Country or		Sub-	Trans	lation
Initial	No.	No.	Date	Patent Office	Class	class	Yes	No
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Other Documents

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Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication				
ME.	T	SAP online brochure, "mySAPTM CRM Service", 2001 by SAP AG 7 pages				
ME	U	USPTO Database Search, "TTL/call AND TTL/center in 1996-2002" - 3 pages				
	V					
Examiner	<u>.</u>	Date Considered				

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